

Flight Plan

Second Quarter 2007

Vol. 13 No. 2

IN THIS ISSUE

Cover Stories: ExpressJet Celebrates Launch

SAT Ranks #2 in J.D. Power and Associates Study	2
SAT Passenger Record Set	2
Garage Groundbreaking	3
Stats	4

ExpressJet Celebrates Launch at SAT

On April 30, ExpressJet Airline celebrated, along with City officials, its entry into the San Antonio market and the launch of six new nonstop flight destinations – Ontario/LA, Sacramento, Tucson, Tulsa, Oklahoma City and New Orleans. Two additional nonstop destinations, Albuquerque and Raleigh-Durham, start in June. ExpressJet will serve each of these markets with two flights per day, for a total of 16 daily departures from SAT.

Jim Ream, ExpressJet President and CEO, said that ExpressJet branded service aims to save travelers time by eliminating layovers in crowded hubs. "We intend to deliver to our customers more convenience and more service in growing cities like San Antonio with populations that are the right size for our 50-seat Embraer ERJ-145 regional jet aircraft. Our San Antonio customers will be able to relax on a nonstop flight, in a comfortable leather seat with more than 100 channels of free XM Satellite Radio," Ream said.

Announcing details of the ExpressJet frequent flyer program, Ream said the JetSetSM program "rewards our customers for how often they fly, not how far they go." ExpressJet customers earn one roundtrip ticket to any destination ExpressJet serves for every eight roundtrips, or 16 one-way tickets, within a 24-month period.

These new flights will provide San Antonio travelers with the only nonstop service to these eight destinations. "With the launch of



▲ ExpressJet CEO Jim Ream,
Aviation Director Mark Webb and
City Councilman Kevin Wolff

their new flights, ExpressJet makes it easier for business and leisure travelers to come to San Antonio and take part in our thriving economy and venues," said City Councilman Kevin Wolff.

"The arrival of ExpressJet means that San Antonio is now serviced by 20 airlines and offers a record number of nonstop routes to 40 airports in the US and Mexico," said Aviation Director Mark Webb.

ExpressJet branded service will also offer an improved experience with valet carry-on bag service, complimentary name-brand snacks, and full-service meal options during longer flights. Booking and flight information is available through most travelers' preferred providers including travel agencies, online distributors and at www.xjet.com

Mexicana Voted Best Airline

Mexicana Airlines, Mexico's leading airline, was once again named the "Best Airline in Mexico and Latin America" at the 2006 World Travel Awards, while its Clase Ejecutiva was voted the "Best Business Class in Mexico and Latin America." Established in 1993, the World Travel Awards recognize standards of excellence in the tourism services offered by the world travel industry. The decision was made based

on the votes of 167,000 industry experts from more than 200 countries, 110,000 of which were travel agents. In 2006, Mexicana Airlines transported 9 million passengers, with an average occupancy rate of 70%.

Mexicana Airlines will celebrate 50 years of serving the San Antonio-Mexico City market in September 2007.



SAT Ranks #2 in J.D. Power and Associates 2007 North America Airport Satisfaction StudySM

The study, now in its seventh year, measures overall airport satisfaction in three segments: large airports (30 million or more passengers per year), medium size (10 million to 30 million passengers per year) and small (fewer than 10 million passengers per year). Eight factors – assessed through 28 specific questions – are examined to determine overall customer satisfaction (in order of importance); airport accessibility, baggage claim, check-in/baggage check, terminal facilities, security check, food and beverage, retail services, and immigration/customs control.

San Antonio International topped all other airports except Houston Hobby in the small-airport category. Houston Hobby ranks highest for a second consecutive year, with high ratings in security check. San Antonio International (SAT) and Dallas Love Field follow Houston Hobby closely in a tie for second place. Dallas Love received highest ratings in baggage claim, while SAT received highest ratings in airport accessibility and check-in/baggage check.

The 2007 North America Airport Satisfaction Study is based on responses from more than 10,200 passengers who took a flight between May 2006 and April 2007. Passengers evaluated up to two different airports – their departing and arriving airport – for a total of more than 17,400 evaluations.

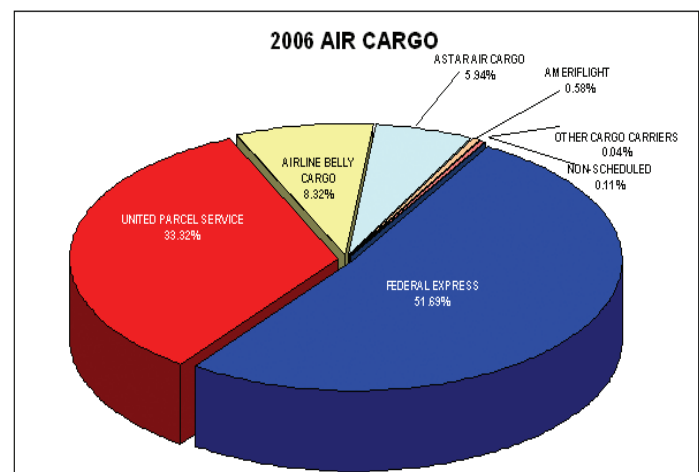
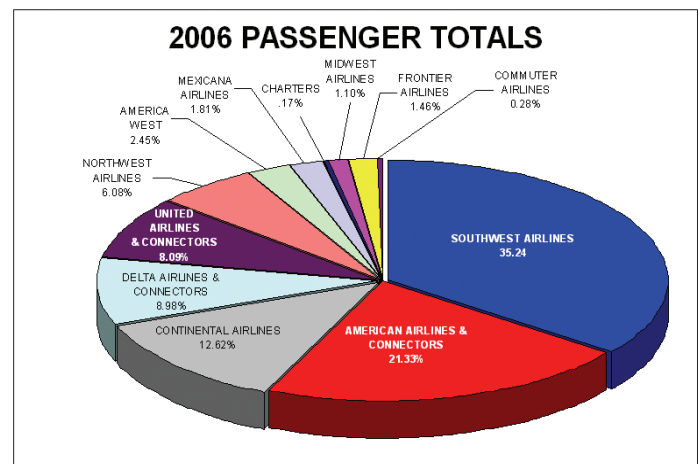
San Antonio Aviation Director Mark Webb says the recognition is even more impressive when you consider the fact that SAT is currently undergoing the largest expansion project in its history. SAT took top honors from J.D. Powers and AssociatesSM 2004 North America Airport Satisfaction Study, but finished in 8th place in 2006. “The dramatic rise in this recent study is even more meaningful and speaks highly of our City team – airlines, TSA, concessionaires, governing officials and Aviation Department personnel, as well as our customers who appreciate our efforts to minimize the impact of construction on their use of the airport. Our customers also recognize that their airport will be in a better position to meet future growth and provide even better services and amenities when the expansion project is completed. For this recognition, we thank our City team and customers,” said Mr. Webb.

SAT Passengers Set Record for 2nd Consecutive Year

A total of 8,031,936 passengers (enplane & deplane) passed through San Antonio International Airport in 2006, representing an 8% increase over 2005, which was also a record year. Of this total, 4,002,903 were enplanements. Southwest Airlines handled 35% of the San Antonio passengers followed by American with 21.3%, Continental with 12.6%, Delta with 9%, United with 8% and Northwest with 6%. Total air cargo (freight and mail) was 7.8% higher than 2005 or 284,122,382 total pounds.

According to the DOT, San Antonio's top 20 Domestic Origin and Destination Passengers Markets are: Dallas/Ft. Worth*, Chicago*, Las Vegas, Houston*, New York*, Los Angeles, Baltimore, Denver, Washington, DC*, Atlanta, Phoenix, Orlando, El Paso, St. Louis, Kansas City, San Diego, Seattle/Takoma, Detroit, Minneapolis, and Philadelphia. Eighteen of these markets have nonstop service.

**Includes two or three airports*





SAT Breaks Ground on New Long-Term Parking Garage



▲ Mayor Phil Hardberger

City Manager Sheryl Sculley ▶

In front of a massive rendering of the new Long-Term Parking Garage, Mayor Phil Hardberger, City Manager Sheryl Sculley, and members of the City Council, Air Transportation Advisory Commission (ATAC) and City departments gathered for a ground breaking ceremony on March 7 to mark the start of the project construction.

The structure, set to be partially operational by December 2007 with 1,600 of the approximate 2,800 spaces, will be completed in 2008. The construction cost for the five-level, 927,228 square-foot garage is expected to come very close to the original budget estimate of the project.

In October 2006, City Council selected the joint venture firm of Bartlett Cocke/ Walbridge as the contractor for the new garage and authorized execution of a construction contract contingent upon a construction cost not exceeding \$46,315,500. Working with HNTB Corporation to redesign the layout, function and operational elements of the proposed new garage, Bartlett Cocke/ Walbridge submitted a final accepted cost proposal for a revised construction contract amount of \$42,554,476.

The new garage is the first of several major airport expansion projects expected to break ground over the next few years. These projects include two new terminals, a new roadway system with upper and lower levels to service the terminals, and airfield enhancements to include lengthening an existing runway. "This is truly the start of something big," said San Antonio Mayor Phil Hardberger. "Our airport is going to look dramatically different in a fairly short period of time, and this garage project marks the beginning of the transformation."

Once the new parking structure is complete, San Antonio International Airport will have approximately 9,000

spaces available to its customers, an increase of about 50% from its current total. "The airport expansion is absolutely vital to the City," said San Antonio City Manager Sheryl Sculley. "We must ensure that our Airport stays competitive when it comes to its facilities, as well as the wide-ranging availability of air service options."



▲ Aviation Director Mark Webb with a member of the Prelude Choir from the Children's Choir of San Antonio inserting Spurs memorabilia into the time capsule.

The ceremony included relocating an unearthed time capsule, originally scheduled for opening in 2100, and insertion of two DVDs of the San Antonio Spurs Championships season, a newspaper article talking about San Antonio being the 7th largest US city and a 9/11 memorial poster donated by the TSA. Once the new garage is finished, the time capsule will be placed in the new location designated for the "Day Star Walkway", created by artist Bill Fitzgibbons in 1999.



▲ L to R: Councilman Richard Perez, Councilman Chip Haass, City Manager Sheryl Sculley, Mayor Phil Hardberger, Councilman Roger Flores, Aviation Director Mark Webb, Councilwoman Patti Radle, Councilwoman Delicia Herrera, ATAC Chairman Loren Wood, ATAC Vice Chair Mark Tafolla, ATAC and Monte Parker, ATAC

San Antonio Conventions & Events

During the third quarter of 2007, the City of San Antonio will host more than 82 conventions with over 99,160 delegates. Among the visitors to San Antonio will be:

DATES	ORGANIZATIONS	DELEGATES
July 3-7	Kiwanis International	11,000
July 8-12	2007 ADSA-ASAS-PSA-AMPA Joint Annual Convention	4,200
July 11-16	VAS-COG Secretariat	1,400
July 21-25	Texas Bandmasters Association	6,500
July 24-28	TX Choral Dir. Association & TX Orchestra Dir. Association	2,400
Aug. 1-4	American Towman Expositions	2,000
Aug. 3-11	State Bar of Texas	1,700
Aug. 30-Sept. 2	Narcotics Anonymous World Services	25,000
Sept. 3-8	Texas Credit Union League	1,125
Sept. 8-12	American Public Works Association	6,500
Sept. 13-16	Texas Association of Mortgage Brokers	2,500
Sept. 17-21	International Business Machines Corporation (IBM)	1,100
Sept. 23-26	Society of Exploration Geophysicists	10,000

SAT YEAR-TO-DATE STATS

	Through Dec. '05	Through Dec. '06	Change
Domestic Enplanements	3,620,368	3,904,178	7.27%
International Enplanements	93,424	98,725	5.67%
Charter Enplanements	19,137	7,619	-60.2%
Total Enplanements	3,713,792	4,002,903	7.8%
Total Freight (lbs)	189,005,032	207,771,114	9.93%
Total Mail (lbs)	74,456,656	76,351,268	2.54%



**CITY OF SAN ANTONIO
AVIATION DEPARTMENT**

DEPARTMENT OF AVIATION
CITY OF SAN ANTONIO
9800 AIRPORT BLVD
SAN ANTONIO TEXAS 78216-9990